

WORTH ROSS
MANAGEMENT CO., INC.

The Property
Management
Experts

YOUR MANAGERS' REPORT

February/March 2005

The Worth Ross Tenant Newsletter Service

**Celebrate
President's Day
February 21, 2005**



**Your Worth Ross
& Associates Team!**

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Protect Yourself

There are many ways you can protect yourself in today's increasing electronic world. Just taking a few precautions can help against the growing problems of identity theft. It can cause you difficulties with your credit for years. Here are some common sense things to do.

Electronic Tips

- Do not give out your social security number unless it is a legitimate requirement, particularly on the Internet.
- Do not send personal information over the Internet, through e-mail, or over a cellular telephone.
- Do not give out personal information in any email unless you KNOW it is legitimate; make a telephone call to verify who has sent the email.
- Do not use obvious passwords, such as family names, pet names, birth date, street addresses, etc. The best passwords mix numbers with upper and lower case letters. A password not found in a dictionary is even better because there are programs out there that are coded to try every word in the dictionary.
- Shred all credit card offers, ATM receipts, and any other information you can before placing in the trash.
- Avoid electronic break-ins by

changing your password regularly and memorizing it. If you have several, set up a system for remembering them. Do not write them in a notebook, put it on a post-it note, or keep in your PDA or computer.

ATM Cards and Machines

- Just like computer passwords, you need to protect your PIN number for your ATM cards. Do not give it to anyone. The fewer people who have access to your PIN number, the better.
- Never write your PIN number on your ATM card or write it on a piece of paper and place in your wallet. If your wallet is stolen, they have your ATM card and password to take money out of your account.
- When using an ATM machine, beware of who is around you and position yourself to prevent someone from seeing your PIN number.
- Remove money from an ATM machine quickly, put it away, and never count it until you are in a secure location. Do not leave your receipt at the ATM site.

Protect Your Credit Cards

- Never give your credit card to someone else to use on your behalf.
- Only give your credit card



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Report Your Maintenance On The Internet!

Did You Know?

Did you know that you could report your maintenance on our updated Web Site? It's easy, just go to www.worthross.com and choose Resident Information, and then, Maintenance Form. Just fill in each item, tabbing from one to another, and send. We will send a confirmation e-mail to you.

Know someone who is looking for a home?

Know a homeowner who would like to rent out their home? Refer them to us and we will reward you. We just need a name and telephone number of the person you are referring, or simply have them mention your name when they call us. Call, fax, or send us an e-mail to earn your reward today.



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- number out when YOU have initiated the call.
- Never give out your number on a cellular call.
 - Watch your card while it is out of your possession so that they cannot make extra imprints.
 - Destroy any carbon papers from receipts, and 'tear them up,' not just tossed in the trash. Keep your charge slips in a safe place.
 - Save your receipts to compare to your monthly statement. Report discrepancies to your credit card company right away.
 - Keep a master list of your credit cards in a safe place.
 - Always report lost or stolen credit cards as soon as possible.

Take precautions, working to keep your credit intact is much easier than trying to fix it.

Spring Pest Control Tips

- Remove all stagnant water outdoors in plant pots and saucers, birdbaths, or any receptacle to prevent breeding mosquitoes and attracting animals who might drink from them. With the prevalence of West Nile virus throughout the United States, this is important to your health.
- Keep all garbage receptacles in the surrounding areas clean to avoid unwanted pests or animals.
- Clean up any debris that could also invite pests or animals to breed.