

WORTH ROSS
MANAGEMENT CO., INC.

The Property
Management
Experts

YOUR MANAGERS' REPORT

April/May 2005

The Worth Ross Tenant Newsletter Service



**Celebrate
Memorial Day
May 30, 2005**

**Your Worth Ross
& Associates Team!**

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Spring and Summer Maintenance

Spring rains and warmer weather mean it is time to think about exterior maintenance for your residence. It does not take long for neglected maintenance to produce a poor appearance.

Here are some tips for to maintain your residence:

- It is time to clean up winter debris - dead leaves, animal droppings, trash, or any other items that are unsightly.
- If you still have not taken down holiday lights, do so now.
- Clean your windows both inside and out.
- Watch gutters for clogging, overflow, and poor drainage. If you need assistance, notify us.
- Clean your garbage can, and at all times, keep the lid secure to avoid unwanted pests or animals
- Store your garbage receptacle properly.
- Avoid letting water accumulate in pots or containers, such as animal dishes - this can lead to problems with mosquitoes and other pests.
- If water accumulates, and will not drain, notify us immediately.
- Check sprinkler controls if you have them and set them accordingly.

- Adjust sprinklers according to weather conditions for hotter summer weather.
- If you have difficulty with your sprinklers, contact us for assistance.
- It is also time to trim lawns and weed flowerbeds.
- Be sure to keep shrubs trimmed to clear walkways and prevent accidents.
- Report any problems with trees roots immediately.
- If your rental contract indicates you are not responsible for gardening, it is still important to report any lack of maintenance to us so that we can assist you.

Keeping your home clean and orderly, inside and out, is a responsibility and is covered by your rental agreement. It is also important to maintaining a good rental history.

If you have any maintenance questions or concerns, please free to contact us - we are here to assist you.





**Worth Ross
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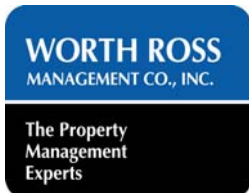
Report Your Maintenance On The Internet!

Did You Know?

Did you know that you could report your maintenance on our updated Web Site? It's easy, just go to www.worthross.com and choose Resident Information, and then, Maintenance Form. Just fill in each item, tabbing from one to another, and send. We will send a confirmation e-mail to you.

Know someone who is looking for a home?

Do you know a homeowner who would like to rent out their home? Refer them to us and we will reward you. We just need a name and telephone number of the person you are referring, or simply have them mention your name when they call us. Call, fax, or send us an e-mail to earn your reward today.



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Careless Grilling Can COOK UP Problems

Every year, hundreds of fires start by people who are careless while using barbecue grills. Damage can be extensive and dangerous. With the warmer weather, people tend to BBQ even more. By using common sense, they can avoid problems and enjoy their grilled food.

- Only grill in areas where sparks and smoke will not fly towards buildings, furniture, or people.
- Always be sure your grill is sturdy and stable, especially if it has legs.
- Beware of clothing that may be flammable and if needed, cover with a heavy apron.
- Use heavy potholder-style gloves to prevent burns.
- If using charcoal, use only the amount needed, and douse coals thoroughly with water after grilling.
- If using propane gas, transport the cylinder in an upright position.
- If using a gas grill, do not use excessive heat and always check that you have turned off the gas when finished..
- Never barbecue in a confined space.
- Never leave an unattended grill.
- Never move outdoor barbecues indoors - this can build up lethal concentrates of carbon dioxide.
- Never discard used briquettes in a cardboard carton or any other combustible container - store safely in a metal container away from your residence until completely cooled.

There are many types of BBQ grills - what is important is to know how to safely start your grill and how to maintain it. Read your manual or check with the manufacturer if you need more instructions. Enjoy your barbeque grill, but safely.