

October / November 2005

The Worth Ross Tenant Newsletter Service



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Be Prepared

Events in the last ten months have reminded everyone that disasters can happen anywhere. There was a devastating tsunami, which affected several countries. More recently, two hurricanes, Katrina and Rita, wiped out many thousands of homes and businesses. In the Southwest, major forest fires claimed thousands of acres and homes. These events remind us that everyone should prepare for any disaster or any type of emergency.

The first thing any resident should do is make sure they have a current renters' insurance policy. Even a small fire in a residence can make a huge financial impact on a resident and the owner's insurance will NOT cover it. Insurance cannot take away the inconvenience or devastation of a disaster, but it can make a large difference during re-building and recovery.

Everyone should have their own disaster plan.

- Set up a communication system in the event of an emergency or disaster with special numbers to call and places to meet.
- Counsel children on what to do if they are separated from their parents and how to seek help.
- Set up a home evacuation plan in the event of fire or flooding and make sure everyone in the residence knows what to do.
- Instruct everyone in the residence how to shut off major

appliances such as gas or electrical to avoid making a disaster situation even worse.

- Plan ahead what items are important to take with you if there is time to evacuate.

Keep supplies on hand

This can make a big difference when these events occur. Here are items to have around at all times:

- Plenty of bottled water and canned juice.
- Non-perishable foods, particularly nutritious canned foods or in sealed containers.
- Manual can opener
- Battery operated radio
- Battery operated flashlights
- Extra batteries for the radio and flashlights
- Storm candles and matches
- Fire extinguishers
- First aid kit
- Warm clothes
- Extra blankets or sleeping bags
- Wrench to turn off gas or water
- Buckets and containers
- Boots or heavy shoes
- Back up generator

During the emergency/disaster

- Implement your disaster plan as soon as possible.
- Do not tie up telephone lines or waste valuable cellular battery time unnecessarily.
- Use a battery operated radio for

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Report Your Maintenance On The Internet!

Did You Know?

Did you know that you could report your maintenance on our updated Web Site? It's easy, just go to www.worthross.com and choose Resident Information, and then, Maintenance Form. Just fill in each item, tabbing from one to another, and send. We will send a confirmation e-mail to you.

Know someone who is looking for a home?

Do you know a homeowner who would like to rent out their home? Refer them to us and we will reward you. We just need a name and telephone number of the person you are referring, or simply have them mention your name when they call us. Call, fax, or send us an e-mail to earn your reward today.



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reports and do not tie up emergency services that are badly needed elsewhere.

- Report your repair/maintenance problems as soon as possible, but remember that during an emergency it may take considerable time to receive repairs because true emergencies come first.
- Be patient - everyone is going through the same problems and a calm reasonable attitude will help you and everyone around you the most.
- Be helpful - assist people who need it whenever possible.

You cannot foresee the future and what will happen, but by planning now it can make a big difference on how well you handle an emergency or disaster. 🏠

TEST YOUR SMOKE ALARM

Fires happen and can claim lives quickly. Smoke alarms/detectors can save lives, but only if they are *working!* More homes fires happen during the holiday months than any other time of year, and they are just beginning. Here are three important things NEVER to do regarding smoke detectors.

1. NEVER disconnect a smoke detector
2. NEVER remove a smoke detector to avoid a beeping battery. Replace it.
3. NEVER fail to report a non-working smoke detector to Worth Ross Property Management.

Check your smoke alarm/detector today!