

YOUR MANAGERS' REPORT

February/March 2009

The Worth Ross Tenant Newsletter Service

Your Worth Ross & Associates Team!

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**DON'T FORGET -
It's Important to
Report Your Maintenance!**

USEFUL REMINDERS

Now that we have entered 2009, we have put together a list of important items concerning your residency and in particular, the safety of your household. We hope you find them useful.

Check Your Smoke Alarm

Each year, hundreds of people unnecessarily perish in fires in the United States because they did not check their smoke alarm/detector, removed the batteries when it started to "beep or even worse, completely removed the smoke alarm/detector. Do NOT be one of the statistics! Test your smoke alarm/detector at least once a month. If the device is not working after replacing the batteries, call us immediately and let us know. Protect yourself and your family.

Buy or Renew Renter's Insurance

Put this next on your list! If you do have a fire, a burglary, flooding, or another problem, the property owner's insurance *cannot* help you with replacement of your possessions. Renter's insurance is the only solution. If you have a policy, review it now. If you do not have insurance, purchase it as soon as possible. The owner's insurance cannot cover your personal items.

Avoid Fire Danger

Fires can happen quickly and the best solution is prevention. Take

precautions at all times to avoid them. Never leave candles burning or food cooking unattended; turn off appliances when leaving the residence; keep flammable debris away from the residence; report any electrical problems immediately.

Take Down Holiday Lights and/or Decorations

We hope you had a very happy Holiday Season, but if you have not done so already, it is the time to take down your lights and decorations. Store them safely and discard any lights that are broken or not working properly. Clean up any debris from your holiday decorations. We thank you in advance, for your cooperation in holiday cleanup.

Always Report Your Maintenance

It is important that you report any problems that you are experiencing. Avoiding small problems can lead to major ones and then you could be responsible for some or all of the cost as well. We are here to help you but we cannot schedule repairs if we are not aware of it.

Keep up Your Maintenance

There is still maintenance to do in winter months. Keep all debris picked up around your residence, keep sidewalks clear, and keep

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Report Your Maintenance On The Internet!

Did You Know?

Did you know that you could report your maintenance on our updated Web Site? It's easy, just go to www.worthross.com and choose Resident Information, and then, Maintenance Form. Just fill in each item, tabbing from one to another, and send. We will send a confirmation e-mail to you.

Know Someone Who is Looking for a Home?

Do you know a homeowner who would like to rent out their home? Refer them to us and we will reward you. We just need a name and telephone number of the person you are referring, or simply have them mention your name when they call us. Call, fax, or send us an e-mail to earn your reward today.



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your garbage receptacle clean to avoid unwanted pests. Although winter is still here, spring is coming and it is time to think of doing maintenance both inside and outside your residence. If you are responsible for outside irrigation, increase the watering as needed. Then schedule a "spring cleaning" inside and out of your residence. Clean windows, doors, door tracks, sidewalks, patios, etc. Change your heat and air filters. In addition, weed flowerbeds, mow lawns, prune bushes, and do a general outside cleanup.

Maintain Good Credit History

The holidays have passed and we hope you were able to keep within your budget. However, if you have not, it is not too late to sit down and make a plan to take care of your increased expenditures. Just do not ignore them or your rental payment. It is far easier to work to maintain good credit than get rid of bad credit. If you have problems, contact us so we can help you in working them out.

We hope this list has been helpful to you and if you need any assistance, please call us. We are here to help you and want your residency to be a good one all year long.